

Technowrites Project Case Study



AFourTech

AFourTech is an organization specialized in software quality engineering services. With a laser-sharp focus on software quality and engineering, AFourTech offers specialized services including DevOps, Performance Engineering and monitoring and cloud Enablement and testing, to complement its expert testing services.

Client's Challenges	<ul style="list-style-type: none">• Poor documentation• Lack of knowledge about the Technical Writing process		
Project Completed	Technowrites team worked with AFourTech to develop Deployment Guide, API Guide, User Guide, and Release Notes. <ul style="list-style-type: none">• Attending meetings, conference calls• Coordinating with Pune, Hyderabad, and the USA team• Getting inputs from SMEs• Reviewing & Publishing the documents		
Project Duration	Four months	Project Location	<ul style="list-style-type: none">• Pune
Tool	<ul style="list-style-type: none">• MS Word• JIRA for issue tracking• Github for Publishing• WebEx for web conferencing		
Solution Offered	<ul style="list-style-type: none">• Technowrites offered AFourTech a team of one writer and one senior reviewer.• The reviewer offered support to the writer. The reviewer also took part in web conference calls and project meetings.		