

## Technowrites Project Case Study



VARStreet Inc is a premier provider of On Demand/Hosted B2B, B2G and B2C e-Commerce and advanced Sales Quoting solution for IT and office supplies VARs, system integrators and solution providers. VARStreet solution can also be leveraged by IT manufacturers, distributors and other channel partners.

<b>Client's Challenges</b>	<ul style="list-style-type: none"> <li>• Unavailability of technical writers to do the documentation.</li> </ul>		
<b>Project Completed</b>	<p>VARStreet has an e-commerce application which is used by customers to create e-commerce site for wholesale and retail market. Using the application one can create shopping carts, product categories etc. Technowrites helped VARStreet in documenting this application.</p> <p>Scope included:</p> <ul style="list-style-type: none"> <li>• Preparing user guide and online help for the application.</li> <li>• Studying the system and procuring information required for preparing the user guide.</li> <li>• Brainstorming within the team to understand the client's requirement and the software.</li> <li>• Attending meetings with the client.</li> </ul>		
<b>Project Duration</b>	2.5 months	<b>Project Location</b>	Kalyaninagar, Pune
<b>Tools Used</b>	<ul style="list-style-type: none"> <li>• MS Word</li> <li>• Adobe Robohelp</li> </ul>		
<b>Solution Offered</b>	<ul style="list-style-type: none"> <li>• Technowrites offered VARStreet one writer and the work was carried out in their office. Review was done at Technowrites.</li> </ul>		
<b>Project Highlight</b>	<ul style="list-style-type: none"> <li>• Documentation was written and maintained by Technowrites.</li> </ul>		
<b>Challenges</b>	<ul style="list-style-type: none"> <li>• SMEs were too busy to review and give feedback.</li> <li>• System development was extremely dynamic; the builds used to change on day to day basis and the writers had to cope with the changes.</li> </ul>		