

## Technowrites Project Case Study



Tridiagonal Solutions provides process performance enhancement as well as product development solutions to worldwide clients. Tridiagonal Solutions provides solutions and services for various industry segments including Chemicals, Oil & Gas, Food and Consumer goods, Healthcare, Power Generation and related industries.

<b>Client's Challenges</b>	<ul style="list-style-type: none"> <li>• Unavailability of technical writers to do the documentation.</li> </ul>		
<b>Project Completed</b>	<p>Tridiagonal Solutions application is used to design the tank in which pharmaceutical products are manufactured. The software is used to simulate the design of the actual unit before it is built. It is used by pharmacists and process engineers. Technowrites helped Tridiagonal Solutions to prepare a user guide of this software.</p> <p>Scope included:</p> <ul style="list-style-type: none"> <li>• Studying the software and procuring required information.</li> <li>• Brainstorming within the team to understand the client's requirement and the software.</li> <li>• Attending meetings with the client.</li> <li>• Preparing the user guide.</li> </ul>		
<b>Project Duration</b>	4 months	<b>Project Location</b>	Aundh, Pune
<b>Tools Used</b>	<ul style="list-style-type: none"> <li>• MS Word</li> </ul>		
<b>Solution Offered</b>	<ul style="list-style-type: none"> <li>• Technowrites offered Tridiagonal Solutions a team of two writers and one reviewer and the work was carried out at the client's office.</li> </ul>		
<b>Challenges</b>	<ul style="list-style-type: none"> <li>• Getting time from SMEs for reviews was a challenge. This needed very tight project management.</li> </ul>		

