

# Technowrites Corporate Training Case Study



## Sophos

Sophos Group plc is a security software and hardware company. Sophos develops products for communication endpoint, encryption, network security, email security and mobile security as well as unified threat management. Sophos has been a Gartner Group Magic Quadrant “Leader” in three categories for more than seven consecutive years. Sophos is headquartered in Oxford. U.K., and publicly traded on the London Stock Exchange under “SOPH.”

<b>Client's Challenges</b>	<ul style="list-style-type: none"> <li>• Need for training on DITA, DITA Open Toolkit and integration of DITA with Oxygen XML editor.</li> <li>• Sophos was already using WebWorks to generate output from Oxygen XML editor. They wanted a theoretical and fundamental training on theory of DITA and DITA compliant Oxygen XML Editor.</li> </ul>		
<b>Training Completed</b>	<ul style="list-style-type: none"> <li>• Training was provided at their Ahmedabad Office to a team of technical writers.</li> <li>• Trainer used the concept map tool for preparing the topic maps and DITA map files.</li> <li>• During training, it was proved that WebWorks, Oxygen XML editor and DITA OT were compliant with each other and it was possible to use any of them to generate output from the other.</li> </ul>		
<b>Training Duration</b>	24 Hours (3 days)	<b>Training Location</b>	Ahmedabad
<b>Tool</b>	<ul style="list-style-type: none"> <li>• DITA Open Toolkit</li> <li>• Oxygen XML Editor</li> </ul>	<ul style="list-style-type: none"> <li>• Notepad</li> <li>• Webworks</li> </ul>	
<b>Training Highlights</b>	<ul style="list-style-type: none"> <li>• This was a customized training where the integration of DITA with Oxygen XML editor was demonstrated.</li> <li>• The training focused on generating DITA compatible output using Oxygen XML editor.</li> <li>• They were also trained on how to generate input in Oxygen and get output in DITA Open toolkit.</li> </ul>		
<b>Participant Takeaways</b>	<ul style="list-style-type: none"> <li>• Printed booklets</li> <li>• Ready-to-use checklists</li> </ul>	<ul style="list-style-type: none"> <li>• Style Guides</li> </ul>	