

## Technowrites Corporate Training Case Study



### Lakeside Infotech (Protegrity)

Lakeside is a growing company with plans to expand into other product development opportunities in the areas of big data, cloud and analytics. In Jan 2013, Lakeside started as Protegrity's R&D center in India. Over a period of two years, we quickly grew into a team of over 100 professionals. Today we are Protegrity's largest and exclusive R&D center in India.

<b>Client's Challenges</b>	<ul style="list-style-type: none"><li>• Training was needed on DITA, DITA-OT and topic based authoring.</li><li>• Lack of knowledge about technical writing.</li></ul>		
<b>Training Completed</b>	<ul style="list-style-type: none"><li>• Training was conducted on technical writing basics. It emphasized on the outline of information organization patterns.</li><li>• Training on DITA-OT was conducted for six hours.</li><li>• Training included exercises on converting unstructured authoring to topic based authoring.</li></ul>		
<b>Training Duration</b>	2 days	<b>Training Location</b>	<ul style="list-style-type: none"><li>• Mumbai</li></ul>
<b>Batches</b>	1	<b>Tools</b>	<ul style="list-style-type: none"><li>• MS Word</li><li>• Concept map tool</li><li>• DITA Open Toolkit</li></ul>
<b>Training Highlights</b>	<ul style="list-style-type: none"><li>• Concept map tool was used to prepare topic maps and DITA map files.</li><li>• Training was conducted for a highly qualified team of eight people.</li></ul>		
<b>Participant Takeaways</b>	<ul style="list-style-type: none"><li>• Printed booklets</li><li>• Exercise sheets</li><li>• eBooks</li><li>• Ready to use checklists</li></ul>	<ul style="list-style-type: none"><li>• Training videos</li><li>• Video snippets for MS Word</li><li>• Reference material</li><li>• Style Guides</li></ul>	



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