

Technowrites Project Case Study



L&T Infotech

eLogistics

eLogistics is a web-based application that integrates Customer Management, Order Configuration, Tender Generation, Drawing Generation, Sales Tracking, and Field Operations. The system integrates worldwide sales, supply, and field operations according to best practices while offering the flexibility necessary to accommodate local conditions and operations.

Client's Challenges	<ul style="list-style-type: none">• No dedicated resource for documentation• Lack of knowledge about the Technical Writing process		
Project Completed	Technowrites team worked with L&T Infotech on eLogistics project for maintaining and updating Online Help of eLogistics application. Technowrites team helped eLogistics in: <ul style="list-style-type: none">• Maintaining and updating Online Help as per release cycle• Documenting new functionalities• Creating videos for new functionalities• Updating Interface Control Documents (ICDs)		
Project Duration	Ongoing Project (Since August 2014)	Project Location	<ul style="list-style-type: none">• Pune (Hinjewadi, phase I, Blue Ridge)
Tool	<ul style="list-style-type: none">• MS Office 2013• Adobe RoboHelp 2015• Camtasia 7.0		
Solution Offered	<ul style="list-style-type: none">• Technowrites offered L&T Infotech a senior writer working on-site.• The writer works independently with eLogistics team to deliver documentation/videos for each release.		

