

Technowrites Project Case Study



Kirloskar Pneumatic Company Ltd. (KPCL) is one of the core group companies of Kirloskar group. The company started its operations with the manufacture of Air Compressors and Pneumatic Tools. Over the years, Kirloskar Pneumatic Company Ltd. has developed various sophisticated and high-tech products in the above categories to cater to the demands of various industrial sectors.

Client's Challenges	<ul style="list-style-type: none"> • Unavailability of technical writers to do the documentation. 		
Project Completed	<p>Kirloskar had approached Technowrites for user documentation of a mounted air compressor produced by them.</p> <p>Scope included:</p> <ul style="list-style-type: none"> • Preparing user manual, spare-parts catalogue, maintenance manual with maintenance schedule, and inspection sheets for an air compressor. • Studying the compressor and procuring information required for preparing the manuals. • Hiring a professional photographer for taking high quality photographs of the parts and their assembly. • Attending meetings with the client. 		
Project Duration	4 months	Project Location	Pune
Tools Used	<ul style="list-style-type: none"> • MS Word • Paint.net 		
Solution Offered	<ul style="list-style-type: none"> • Technowrites offered Kirloskar three writers and a reviewer. Documentation was done in Technowrites office. A professional photographer was hired to take photographs of the spare parts and their assembly etc. 		
Project Highlight	<ul style="list-style-type: none"> • After successfully completing documentation of one compressor, Technowrites was approached for documenting the second compressor. • The original document prepared by Kirloskar Pneumatic was rejected by their client. So they approached Technowrites to do it for them. The document prepared by Technowrites was approved. 		
Challenges	<ul style="list-style-type: none"> • Professional photography had to be scheduled on time as the assembly of the parts was very critical. Since it was a mounted compressor, photographs had to be taken on a timely basis as it was not possible to photograph the parts once they were assembled. 		