

Technowrites Project Case Study



Khika is a start-up software company in Log Analytics having headquarters in Pune. Khika does comprehensive log and network monitoring, correlating it to external intelligence such as threat feeds. Khika provides access to real time threat information. It maintains a security log of the system across multiple servers in the company using which it is possible to identify a threat pattern.

Client's Challenges	<ul style="list-style-type: none">• Difficulty in making Marketing presentations for prospective clients.		
Project Completed	Technowrites helped KHIKA in preparing KHIKA User Guide. <ul style="list-style-type: none">• Studying and testing the product.• Brainstorming to understand the end-user's requirement.• Attending meetings, conference calls with the client.• Studying competitor's information.• Preparing the user guide as per industry's best practices.		
Project Duration	<ul style="list-style-type: none">• Two months	Project Location	<ul style="list-style-type: none">• Pune
Tools Used	<ul style="list-style-type: none">• MS Word		
Solution Offered	<ul style="list-style-type: none">• Technowrites offered Khika a team of two writers and one reviewer; the work was carried out in Technowrites office.• Technowrites team had multiple visits to Khika office to understand the product and the requirement.• The document was updated as the product interface changed.		