

Technical Writing Services Case Study

Honeywell			
<p>Honeywell International, Inc.</p> <p>Honeywell International, Inc. is an American multinational conglomerate that produces a variety of commercial and consumer products, engineering services and aerospace systems for a wide variety of customers, from private consumers to major corporations and governments. The company operates three business units, known as a Strategic Business Unit–Aerospace, Automation Controls and Solutions (ACS), and Performance Materials and Technologies.</p>			
Client's Challenges	<ul style="list-style-type: none"> • No systematic documentation available for the product family • Poor technology transfer between Honeywell Korea and Honeywell India 		
Project Completed	<ul style="list-style-type: none"> • Prepare documentation of MasterLogic PLC and all its peripheral products (A2D and D2A Converters). • Understand the entire family of products and their integration. • Write Product Manuals. Total of more than 800 pages of documentation was prepared. 		
Project Duration	Three months	Location	Pune
Tool	<ul style="list-style-type: none"> • MS Word • MS Paint 		
Solution Offered	<ul style="list-style-type: none"> • Technowrites offered a team of three writers to work with Honeywell's team. The team included engineer writers. • We coordinated with Honeywell Korea and Honeywell Singapore for knowledge capturing. • Documents were prepared as per the templates provided by the client. 		