

Technowrites Corporate Training Case Study



Goodrich Aerospace (Now UTC Aerospace Systems)

UTC Aerospace Systems is one of the world's largest suppliers of technologically advanced aerospace and defense products. In 2012, UTC Aerospace Systems was formed by combining two industry leaders, Hamilton Sundstrand and Goodrich. UTC Aerospace Systems is part of United Technologies (NYSE: UTX), a diversified company that provides a broad range of high-technology products and services to the global aerospace and building systems industries.

Client's Challenges	<ul style="list-style-type: none">The company was moving from unstructured authoring to structured authoring. The team of technical writers had to be trained on the basic principles of structured authoring.		
Training Completed	<ul style="list-style-type: none">Training was provided at their Bangalore Office to a team of highly experienced Technical Writers.Training included exercises on converting unstructured to structured documentation using Structured FrameMaker.		
Training Duration	24 Hours (3 days)	Training Location	Bangalore
Tool	<ul style="list-style-type: none">Structured FrameMaker		
Training Highlights	<ul style="list-style-type: none">It was a highly customized training prepared for a team of technical writers.Training was done using the company's existing documents as examples.		
Participant Takeaways	<ul style="list-style-type: none">Printed bookletsReady-to-use checklistsStyle Guides		

