

3i Infotech Case Study

3i Infotech

3i Infotech (formerly ICICI Infotech), a SEI CMM Level 5 company, is a leading provider of information technology products and services. It has a comprehensive set of solutions for the banking, finance, insurance, manufacturing, retail, distribution and contracting sectors.

Project Completed

Documentation for KASTLE is an integrated treasury management solution covering several key markets such as Foreign Exchange, Money Markets, Equity, and their related derivative instruments.

KASTLE is a treasury management system that provides the organization with a sophisticated, multi-entity, multi-portfolio, multi-dealing room environment supported by robust risk management, back office management and MIS.

Tools Used

Microsoft Word, FullShot

Challenge

- Treasury Management is a challenging subject. Documenting the product based on Treasury Management was more challenging.
- Although the product was on the market, there was not enough documentation available for the users. Hence it was challenging for Technowrites to do the documentation from scratch in a limited period.

Solution

Technowrites deputed a team of four technical writers to work at the client's premises. These writers interacted with developers' team and subject matter experts. Writers also studied the fundamentals related to treasury management. In 6 months, we prepared more than 3500 pages of documentation.

We also did following as a part of the project:

1. Designed templates for the documentation
2. Formulated review process for the documentation